1. How many agencies are involved in parking? In traffic?
   2 Agencies – East Bay Regional Parks PD and East Bay Municipal Utility District (EBMUD).

2. Will the parking, admin and traffic citations be sent to the same department?
   Parking and administrative citations are sent to a citation processing vendor. Traffic and ordinance violation citations go to 6 different courts within the two counties (Alameda and Contra Costa County).

3. What is the average annual citation volume for parking? For admin? For traffic? For Ordinance 38?
   Parking violations - 3500, Traffic violations - 400, Ordinance violations – 1150. Currently do not have administrative citations but looking to go in that direction in the future.

4. Are the Ordinance 38 citations in-house? If not, who handles them?
   Ordinance violations are handled through traffic court (6 courts/2 counties).

5. How many unpaid citations are there for parking? What is the dollar amount of those unpaid citations?
   1446 unpaid cites - $34,981.

6. How many unpaid citations are there for admin? What is the dollar amount of those unpaid citations?
   N/A – Do not currently issue administrative citations.

7. How many unpaid citations are there for ordinance 38? What is the dollar amount of those unpaid citations?
   62 unpaid cites – unknown dollar amount at this time. (fees are set by courts).

8. Do you currently have eCitations? What is your current process for eCitations?
   Yes, we currently have an older e-citation system. The e-citation handhelds need to be synced at our headquarters so that we can download the citations. The parking citations are electronically sent to our citation processing vendor. The traffic and ordinance violations are mailed to the respective courts.
9. How many locations will the hardware need to be at? Will they all be at one station? Please provide details.

Three locations - Currently have a bank of 24 chargers at our headquarters and a bank of 6 chargers two deployment points.

10. How many citations are issued a year?

Parking violations - 3500, Traffic violations - 400, Ordinance violations – 1150.

11. Administration violations - is that like Municipal violations – (can you tell me a couple admin violations)- do you take driver’s license for these violations?

Currently we don’t issue administrative citations, looking to go that direction in the future. Yes, similar to municipal violations – they would be our minor ordinance violations (ex. walking a dog off leash, curfew violation). We would not take a driver’s license for an administrative violation.

12. What software is needed on the handheld
   a. Any integrations to parking meters or cell phone payments? No
   b. Do you time (chalk) cars – No we do not.
   c. Do you want LPR in the handheld - No
   d. Do you have permits- if so want a cross reference (paid or not paid by License plate, etc) - No
   e. We have 1 bay chargers and 4 bay chargers-which do you want or how many of each - Combination of the 2, total of 25 units. 6 of the 4 bays, 2-3 of the 1 bay.

13. Do you want to keep using a card swipe for driver licenses or can you use a scanner to read them for Traffic violations?

Scanner

14. Type of handhelds-
   a. Do you want 1pc device (has built in printer)?
   b. Are you considering a 2pc solution- separate handheld with Bluetooth printer?

We are open to both types of devices.