



**12:30 p.m. Item**

**TO:** Board Operations Committee

**FROM:** Shannon Punt, Acting Reservations Supervisor

**DATE:** March 19, 2020

**SUBJECT: Business Services Update: Reservations Program**

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Acting Reservations Supervisor Shannon Punt will provide an update for the Reservations Program within the Business Services Unit. This informational item will provide an overview on picnic and camping reservation trends, special event permit activity, Point of Sale roll-out timeline, and other programs supported by the Reservations Department. The intent is to showcase some of the successes of the Reservations Program, which is often the public's first line of contact with the Park District.

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**12:45 p.m. Item**

**TO:** Board Operations Committee

**FROM:** Dania Stoneham, Recreation Areas Unit Manager

**DATE:** March 19, 2020

**SUBJECT: Update: Park Operations Recreation Unit**

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Recreation Areas Unit Manager Dania Stoneham will highlight various park improvements and resource protection projects that have occurred throughout the Recreation Areas Unit over the past two years. The Recreation Areas Unit is comprised of 9 separate park areas and houses the Alternative Work Program under the management of the Unit Manager. These parks include all the Park District's pools, lagoons, and more densely utilized picnic areas. The Recreation Areas Unit aims to balance intensive recreation and visitor services with an appreciation of the need to preserve and protect the parks' natural resources.

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