HOW TO LOGIN ONTO YOUR ONLINE ACCOUNT

A. To create an account online:

1. Go to EB ParksOnline URL: https://ebparks.apm.activecommunities.com/Home
2. Select “Create An Account”
3. Fill out all the information in the required field.

YOU ALREADY HAVE AN ACCOUNT IF YOU HAVE MADE A RESERVATION/REGISTRATION THROUGH THE CALL CENTER — DO NOT CREATE A NEW ACCOUNT

B. To activate your existing account online, make payments, view contracts, etc OR if you have forgotten your password:

1. Go to EB ParksOnline URL: https://ebparks.apm.activecommunities.com/Home
2. Select “Sign In”
3. Select the blue link that reads “Forget Your Password?”
4. Enter in your email address that you gave at the time of making the reservation or registration
   *Your email address is the email address that your contract was sent to after making the reservation or registration
5. A system-generated TEMPORARY password will be sent to your email.
6. Go to YOUR email’s inbox and copy the password that was sent
7. Go back to EB ParksOnline URL: https://ebparks.apm.activecommunities.com/Home
8. Select “Sign In”
9. Enter in the email address and the temporary password that was sent to you by email
   *Current Password means the temporary password that was just sent to you by email;
10. Enter in a new password
11. Select “Save”

*TO MAKE PAYMENTS go to “Pay On Account”

*TO VIEW OTHER TRANSACTIONS go to “List Prior Transactions – that will show you a list of reservations by contract number