



Frequently Asked Questions About Video Visitation at the Licking County Justice Center

The following are answers to our most frequently asked questions.

Q: How often can I visit inmates?

A: Inmates can have unlimited remote visits from home unless restricted by the jail.

Q: Is there a charge for video visitation?

A: Each inmate will continue to receive two free onsite visits each week.

Inmates can now receive additional remote / at-home visits each week. Securus is offering a promotional “*At-home*” visit cost of \$5 for 20 minutes.

Q: When can I visit?

A: At-home visits can be scheduled seven days a week.

Q: What do I need to do to visit from home?

A: If you have a computer, high speed internet access and a webcam, you can conduct visits from home. You will need to do the following:

1. Create a visitation account at www.securustech.net/visitation
2. Request access to visit an inmate at the Licking County Justice Center. Your request is then reviewed by jail staff. **IMPORTANT:** Please be sure to include a valid email account as this is how you will receive confirmation.
3. Once you are approved to be an at-home visitor, you can then schedule at-home visits.

NOTE: Approvals can take up to 72 hours.

Q: Is there anything else I should know?

A: Here is some other helpful information:

1. There will be NO age restriction for visitation. However, ALL visitors 17 years of age and under must be accompanied by their parent or legal guardian. Proof of this will be required before visitation is allowed. (Proof needed will be a Birth Certificate for parents or court papers for legal guardians)
2. Photo ID will be required for ALL visitors 18 years of age or older. Acceptable forms of ID will be valid Driver's License and State ID cards.
3. If you have any questions about visiting from home, visit www.securustech.net/visitation for further information.

